

Public Awareness Bulletin - 7



TESTING OF ENERGY METER THROUGH THIRD PARTY LAB

It is for the general awareness of the public that the Commission has notified Central Power Research Institute (CPRI) as the Independent third party Meter Testing Lab under the aegis of Public Grievances Cell, Department of Power, GoNCTD as per details laid hereunder:

1. Any Consumer can avail the services of meter testing at site through CPRI under the aegis of Public Grievances Cell (PGC).
2. The Contact details of PGC are :

Public Grievances Cell, Department of Power, GoNCTD
33 kV SLDC Building, Near Civic Centre
Minto Road-Tagore Road, New Delhi-110002

Website: www.bijlipgr.gov.in

Tel: 1800 11 2222, 23230593, 23236596, 23234028

Fax: 23234742



3. The consumer desirous of getting his/ her meter tested, shall file an application with PGC along with requisite fee in the shape of Demand draft in favour of "Delhi Transco Ltd. New Delhi", payable at "New Delhi"
4. The applicable fee to be paid for testing of various types of meters, as informed by PGC, are as under:

₹	i. Single phase Meter	:	Rs. 200/- per meter
	ii. Three phase Meter	:	Rs. 500/- per meter.

5. In all cases of meter testing by CPRI, the test results of CPRI shall be taken as final and binding on both the parties i.e., the Consumer as well as the DISCOM.
6. It shall be the responsibility of the DISCOM to replace the faulty meter at its own cost.
7. The DISCOM shall reimburse the fee paid by the Consumer for testing of meters as adjustment in the next electricity bill under the following circumstances:
 - i. Meter got tested by the Consumer at his own instance and the CPRI test result show "Meter Faulty".
 - ii. DISCOMs test result shows "Meter Faulty" but CPRI test result shows "Meter Correct"
 - iii. DISCOMs test result shows "Meter Correct" but CPRI test result shows "Meter Faulty"

Issued In Public Interest by

DELHI ELECTRICITY REGULATORY COMMISSION

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