

## “Engage. Collaborate. Together We Achieve” is the mantra for BSES' outreach programs

At BRPL, we are committed to provide reliable power supply and services. Regular engagement with our consumers is the cornerstone of this. Between September and December, 2018, BRPL organised five Aap Ke Dwar's, as also BRPL' annual Utkrish Sahabhagi Meet 2018-19, which was addressed by the company's leadership team led by the CEO Mr Amal Sinha.



Led by senior BRPL officials, these interactive sessions were all about engagement and collaboration between the discom and its partners to achieve common goals on issues like further Loss Reduction, empowerment through digitization & go green initiatives. Queries were also resolved on spot.

## 350 MW of wind-power to 'Power Delhi, Empower Consumers'

BSES is committed to sustainable growth, while ensuring minimum burden on the consumers. As part of this resolve, BRPL has inked a Power Sale Agreement with SECI (Solar Energy Corporation of India) to procure 100 MW of wind-power. Being available at a very competitive tariff of Rs 2.84 per unit, including the trading margin, the power will be available from FY 2020-21 for a period of 25 years. With this latest agreement, BRPL has signed agreements for a whopping 350 MW of wind power. Of this, 50 MW of wind power has already started flowing from October 2018.



Now simply WhatsApp  
to get duplicate  
electricity bills  
and  
register 'no current'  
complaints



**DUPLICATE BILL**

#Bill <space>  
9-digit CA number to  
9999919123



**NO CURRENT COMPLAINT**

#NC <space>  
9-digit CA number to  
9999919123

## "Do you know theft of oil from transformers causes prolonged outages?"

There have been several incidents of theft of oil from distribution transformers in the recent past. Such incidents have not only damaged the transformers in many cases, but also caused prolonged power outages. Theft of oil can (and does) also lead to its leakage, which can be a serious fire hazard. We appeal to you to be vigilant and immediately alert BSES on 19123 / 39999707 or call police on 100 to report such cases.



## Register 'No Supply' complaints through convenient options like Mobile App and WhatsApp



Toll Free 24x7  
19123



Call 24x7  
011-399 99 707



WhatsApp  
Register 'No Supply' complaints  
(Type #NC 9 digit CA No &  
send to 9999919123)



Emergency (Fire & Shock)  
1800 10 39707

Send your feedback to: Corporate Communications, BSES RAJDHANI POWER LIMITED, BSES Bhawan, Nehru Place, New Delhi - 19

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