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Press Release

BSES to provide 'Tatkal' electricity connections for Pujas, Pandals and Marriages

'Same Day' connections will enhance the festive mood in the city

- **Consumers can also apply and pay for these connections online**
- **Network team to be on high alert to ensure seamless power supply during festivals**
- **Surveillance teams will also track incidences of power theft**

BSES discoms are gearing-up for the festive season. Joining in the celebrations of its consumers, BSES Rajdhani Power Limited (BRPL) and BSES Yamuna Power Limited (BYPL) will provide '*Tatkal*' electricity connections for Pujas, Pandals and Marriages etc.

Under the innovative scheme, a consumer will be able to get a temporary connection the same day of applying and completing the commercial formalities. Usually, it can take between three-five days to get a temporary connection.

To get a 'tatkal' temporary electricity connection, all a consumer has to do is contact BSES' call centre numbers 39999707 (BRPL) and 39999808 (BYPL) or visit the customer care centre at the division office and complete simple formalities. They can also apply and make payment for the temporary connection online on BSES' website – www.bsedelhi.com.

Announcing the scheme, BSES spokesperson said, "BSES' entire machinery is geared-up to make 'same day' connections possible. BSES' advanced IT capabilities and processes will play a major part in facilitating this. This scheme is our way of joining in the celebrations and making the festival season even more memorable for our consumers."

Measures for reliable power supply

BSES discoms have undertaken several measures, including putting its operations and maintenance teams on high alert, to ensure reliable power supply during upcoming festive season. There are several ways for a BSES consumer to register their no supply complaints. These include calling the 24 x 7 call centre Nos 39999707 for BRPL and 39999808 for BYPL and registering through the BSES Mobile App.

Power Theft

The incidence of power-theft also increases during the festival season. BSES' teams will be on a high alert to catch such transgressions. They will be relying heavily on analytics to catch the power thieves. Consumers are requested to take legal 'temporary' connections for all their celebrations. A default on this front can not only be expensive, but also an embarrassing affair.

BRPL & BYPL are premier power distribution companies and Joint Ventures between Reliance Infrastructure Limited and GoNCT.

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