

SI No	Page No	Clause No	RFP Clause	Queries	BRPL Replies
1	8	1. SECTION IV PRICE FORMAT	Server Intel Xeon Gold 5418Y 2G, 24C/48T, 16GT/s, 45M Cache, Turbo, HT (185W)	Processor mentioned twice on page 8 as per Corrigendum-I.	Pls go through BOQ and proceed accordingly.
2	9	4. SECTION IV PRICE FORMAT	Existing SAN Switch port license Brocade(G610) 16 PORT-ON-DEMAND, W/8 16G SWL SFP,16*5m fiber cables	This is in reference to the upgrade of an existing SAN switch as per Corrigendum-I, which can only be carried out by the original vendor who supplied the switch based on the service tag. Kindly provide the name of the vendor or consider the removal of this clause.	Removing line item from BOQ
3	2	SECTION – I: REQUEST FOR QUOTATION	1. SUPPLY, INSTALLATION, TESTING AND COMMISSIONING OF SERVERS AND STORAGES FOR END POINT MANAGEMENT TOOL IN BRPL	Kindly share the details of End Point Management Tool to be loaded with new solution.	Installation of end point is not in hardware supplier
4	12	21.0 AWARD OF CONTRACT	21.02 Though the contract is for Turnkey in nature, the Purchaser intends to issue 2 (two) separate Purchase/Work Orders viz a) Purchase Order for Supply Portion	Clarity required on the two POs.	Implementation and supply part can be given as separate PO
5	17	13.0 WARRANTY/DEFECTS LIABILITY PERIOD	4.1. Bidder shall provide comprehensive on-site warranty for trouble free operation of hardware for a minimum period of five year after commissioning and successful testing and taking over. During this period, it will be the responsibility of the vendor to maintain and support the hardware/ solution and ensure availability of the same. The Vendor shall be responsible for providing, free of cost, all supplies, spares and services necessary for maintenance during warranty. The vendor shall arrange for standby equipment, if the faulty equipment is not rectified within two working days or machines/accessories are taken out of customer premises for servicing/ repair.	i. Kindly confirm the timeline for successful testing and taking over process. ii. Assume that there is no spare retention policy applicable in this contract, kindly confirm.	1Week after installation will be required for testing and taking over. We have mentioned SLA requirement, to fulfill same whatever is required is in bidders scope

6	17	13.0 WARRANTY/DEFECTS LIABILITY PERIOD	<p>☑ The vendor should provide on-site preventive maintenance on regular interval i.e. quarterly. Pro-active product health status check-up (on-site) and submission of report quarterly.</p>	Clarity required	Regular PM required for normal function of hardware including patching if required is part of scope
7	20	20.0 LIQUIDATED DAMAGES	<p>B. Penalty due to Downtime After implementation of the Complete solution, Penalty will be deducted for downtime of the system as below Uptime (U) Penalty U >=99.90 No Penalty 99.50<=U< 99.90 0.1 % of (A+B) 99.00<=U< 99.50 0.2 % of (A+B) 98.50<=U< 99.00 0.3 % of (A+B) 98.00<=U< 98.50 0.4 % of (A+B) And so on For every 0.5 % drop in the Uptime, Penalty @ 0.1% of (A+B)</p>	Kindly confirm the upper cap of penalty due to Downtime.	NA
8	25	SECTION IV PRICE FORMAT	1) The prices quoted are inclusive of training of BRPL officials.	Kindly confirm the details of the training required; number of participants, by OEM or bidder, location, duration, certification etc.	Pls go by scope of work
9	25	SECTION IV PRICE FORMAT	8) Rates must include Installation, Configuration, Documentation and integration activity and compliance for TIER-III standards - Solution warranty support 5 Year.	Kindly share the details of existing devices / softwares / applications to be integrated with the new Solution.	Integration is only with existing network